## THE MEDIATOR NETWORK

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### **OUR EXPERTS**

Your Dispute, Resolved

"In the middle of every difficulty lies opportunity." – Albert Einstein

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# Welcome

Thank you for considering using the Mediator Network for your mediation needs. We have a national network of dispute resolution experts.

Our service is centered on you and your clients. We offer an efficient, effective and client-friendly service, and will manage the entire process for you. Once you engage with us, you will be assigned a dedicated Case Manager who will oversee every aspect of the process.

All our mediators are fully accredited, registered with either the Civil Mediation Council or Family Mediation Council, and are fully insured.

Please browse our brochure and the credentials of our mediators. If you identify a particular professional you'd like to instruct, let us know and we will set everything up. We often provide mediators for clients which we believe are the best match for the dispute in question, and if you confirm your needs, we will provide you with the mediator and make all the arrangements.

#### The process is simple:

- 1. Identify your needs
- 2. Inform us
- 3. We will take care of the rest

We look forward to working with you, and please do make contact if you have any questions or would like to discuss your requirements and how we can help.

#### **The Panels**

Our experts are organised into panels to make it easy to find the right professional for you. These symbols will appear beside our mediators to indicate their specialisms. If the symbol is green, the mediator provides mediation in this area.



# **Civil Specialists**

#### Here you'll find specialists in the following areas:

Accountancy and Financial Agency/distributorship Banking Boundary Business and Commercial Charities and Non-profit Clinical Negligence Construction & Engineering Consumer issues Contract Claims Costs Claims Court of Protection Education Employment/Workplace

Energy Healthcare Insurance and Re-insurance

International and Cross-Border Landlord and Tenant **Motorsport** Nuisance **Partnership Agreements Personal Injury Property and Planning (all issues) Public Authority Religious** Retail **Shipping and Marine Sports Telecommunications Trademarks and Intellectual** Property **Trusts and Estate** 

# Alan Nairn





#### **Experience Highlights**

Alan has been involved in mediation for nearly a quarter of a century. Initially he was principally involved with workplace mediation, dealing with change management, issues surrounding working conditions, and problems arising from workplace bullying. Later, he became involved in drawing up and mediating commercial contracts in a variety of fields, including logistics, transport and construction.

An effective and able communicator, Alan specializes in helping parties in the most intractable disputes reach mutually acceptable agreements, often against the backdrop of challenging time frames. He is broadly experienced in mediating many areas in the civil, commercial, community and family areas.

Alan is an accredited mediator with both the Civil Mediation Council and of the Family Mediation Council and is certified by the Family Mediation Standards Board.

# Alexandra McAdam-Clark



#### Panels



#### Specialisms

Workplace dispute resolution, worker tension resolution; communication, behavioral and cultural issues, management and performance issues, dismissal for trade and other professional unions, education establishments, and for medium and large employers

#### **Experience Highlights**

I'm committed to fostering discussion and positive solutions. I understand the issues in the workplace and have many years' experience helping to resolve these.

I have mediated in the public sector, charities, schools, the NHS and the medical/scientific field (public and private). My background was in the science and medical sphere and I was leader of 5 trade unions for the MRC (Medical Research Council) before training and practicing as a mediator. I have carried out mediation training with my panel member colleagues.



#### **Experience Highlights**

Ben is a member of the Civil Mediation Council and has extensive experience resolving Education, Health and Social Care disputes, with expertise in Special Educational Needs and Disabilities (SEND) mediation. Ben has published peer-reviewed research on mediation (Education Law Journal) and is part of a working group advising the Department for Education on new mediation quality standards.

Ben has a first-class degree in English Literature & Education (University of Cambridge). I'm committed to fostering discussion and positive solutions. I understand the issues in the workplace and have many years' experience helping to resolve these.

#### Training certificates & qualifications

Accredited Civil and Commercial Mediator London School of Mediation 14/08/2015

# **Ben Williams**



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#### **Experience Highlights**

I am an Intellectual Property Law specialist, having 18 years' experience in this field as a patent attorney. I provide businesses with a real alternative to litigation using mediation as a formidable dispute resolution process. I have taken training in commercial mediation (Regents' University) and in community mediation and I have been a volunteer community mediator.

#### Training certificates & qualifications

Regents' University, Mediation & ADR, July 2015. Community Mediation course, Southwark Mediation Centre, January 2016.

# Cynthia McFarlane Image: Construction of the second se

#### **Experience Highlights**

Cynthia is a practicing Barrister with 12 years' call, with a diverse practise. Cynthia completed her training to be an accredited mediator in 2014 and uses her skills, experience and attributes to help parties resolve disputes in practical and effective ways.

Cynthia is committed to and is an advocate of mediation, and volunteers with organisations offering probono services.

As a Barrister, Cynthia has represented clients in civil, commercial, family and public law matters, some of which have been highly complex, multi-party, and high value. Cynthia's ability to quickly understand complex matters and her background provides clients with the reassurance that they are in safe professional hands.



Commercial business law, distribution agreement disputes, sale of goods, invoice disputes, alleged breach of contract, shareholder disputes, disclosure of information, construction/building disputes, Employment, race discrimination, sex discrimination, unfair and wrongful dismissal, workplace, Professional Negligence, claims against solicitors, accountants, surveyors etc, Landlord and Tenant, disputes regarding: tenants responsibilities; service charges; rental payments; landlords consent; capital expenditure

#### **Experience Highlights**

Independent mediator with 18 years' experience over a wide range of small and medium value civil and commercial disputes. David has also acted as 2nd mediator with a number of the UK's top mediators in multi-party claims with values up to £100m.

Joint founder/director of Mediation company comprising 9 of the top Independent

Commercial Mediators in UK/Europe/World. Responsible for finance, marketing, administration of the company and the practices of the 9 independent mediators including, marketing, arranging mediations, agreeing and collecting fees and the necessary administration for each individual mediation. Recognised as UK's top Mediation Chambers.

Please note that I am very experienced mediator and not a lawyer.



#### **Experience Highlights**

A full-time mediator who offers fast practical solutions to intractable problems in civil, commercial, family and trusts and estates mediation. Deborah is a fully qualified and accredited mediator with both the Civil Mediation Council and Family Mediation Council. Her professional experience as a barrister and mediator enables Deborah to deal with any type of dispute.

#### Training

2017 FMC, Accredited Family Mediator
2016 FMA, Direct Child Consultation
2014 ADR Group, London, Accredited Family Mediator
2014 ADR Group, London, MIAM Training (Family Court application process)
2014 Wandsworth Mediation Service, Intergenerational Mediation Course
2013 Called to the Bar by the Honourable Society of the Inner Temple
2013 BPP Law School, London, Bar Professional Training Course (BPTC): Very Competent
2012 ADR Group, London, Accredited Civil and Commercial Mediator
2011 BPP Law School, London, Graduate Diploma in Law



Special Educational Needs

#### **Experience Highlights**

Dominic has gained 25 years experience in a commercial environment, 20 years of which have been in construction and the last 10 years at the most senior level.

Dominic is currently National Operations Manager for a national construction company and a practising Civil and Commercial Mediator.

Dominic has advised UK secondary education on the maintenance of school buildings and is the author of articles for national publications in construction.

Although his area of expertise is in construction (particularly contractual disputes, payment or contractual default and service provision) he has an enviable record in general mediation and is currently working with several leading commercial clients improving their overall dispute resolution structure and approach.

Dominic has secured mediation contracts for NHS Trusts and Local Authority Education Depts. Dominic also specializes is civil debt matters covering areas including The Consumer Credit Act (as amended), CCA Agreements, Default Notices, Statutory Demands, Notice of Assignments, Tomlin Orders and various other agreements to pay.

Dominic undertakes standard sole mediations and also co-mediations with an accompanying mediator when there is a complex dispute, where there are more than two disputing parties or where a party may consist of a group of people. He is also on the panel of mediators for the charity Yorkshire Mediation Services, who provide voluntary mediation within communities.



All inter parties or solicitor-client legal costs matters, Accredited Evaluative Mediator in legal costs, Civil and Commercial litigation, Personal injury, Clinical negligence, Judicial review/Human rights, Education Law/Community care, Court of Protection, Group litigation, Loan /Debt disputes, Trade Marks/Patents, Land/Property/Boundary disputes, Professional negligence, Insurance, Employment

#### **Experience Highlights**

I am a senior Costs Lawyer with over 17 years' experience. I am an experienced mediator with several successful mediations in legal costs, commercial property and civil litigation. I am qualified to provide evaluative mediation in costs disputes.

Donal's extensive legal experience has touched upon a large number of wide-ranging aspects of the law. He has conducted ADR in both costs and non-costs disputes where his current success rate to date is 100%.

As an Accredited Evaluative Mediator, he is qualified to provide opinions as to potential outcomes in costs disputes. Personable, firm and tenacious –Donal has a natural and assured grasp of the civil litigation, assessment of costs and mediation processes. He is quickly able to grasp complicated details and remain neutral, while always fully engaging with the matter in hand. His friendly, calm and confident demeanour enables him to work effectively with participants in low and high conflict disputes.

Donal has an innate ability to understand the sub-text of what people say, focusing in on the crucial underlying issues and bringing these to the surface so that they can be addressed and resolved. Donal is meticulous in preparation, proper in approach and respectful of others, making him naturally engaging and efficient as a mediator. Available to work anywhere – Based in London, Donal can travel nationally and internationally. He is also skilled in telephone ADR and roundtable meetings.



Retail

#### **Experience Highlights**

Edward has over twenty five years' experience in the residential building industry as a tradesman, business owner and technical manager.

He has supervised major installations, written leading articles, conducted diagnostic reports and acted as an expert witness.

Edward draws upon these unique experiences to offer participants to mediation his exceptional communication skills, insight and pragmatism to resolve disputes and preserve relationships.

Edward is available for civil and commercial mediation.



Accountancy, Consumer rights

#### **Experience Highlights**

Fiona brings over 25 years' experience as a chartered accountant and insolvency practitioner to support her mediation skills.

Fiona trained with one of the Big 4 accountancy practices and has worked in the Middle East for a year before joining a local firm of chartered accountants. She set up her own practice in 2015 so has experience working in a broad range of business sizes.

Fiona was an Assistant Examiner for the Joint Insolvency Examination Board for five years and sat on the Small Practice Committee of the Association of Business Recovery Professionals for five years helping to organise three national conferences.

Fiona is committed to using her skills and experience to support professionals and business owners resolve financial disputes through mediation.

She is passionate about spreading the power of mediation to a wider audience. Fiona combines her experience with intuition, questioning and communication skills with her personality to empower those in dispute to find resolution.

# **Graham Cunningham**





#### **Other Specialisms**

computer software and hardware, commercial agreements, commercial agents' regulations partnership disagreements, trademarks, copyright, telecommunications outsourcing, equipment and services, franchising agreements, professional negligence

#### **Experience Highlights**

Graham has been a CEDR accredited mediator since 1993. He has undertaken several dozen mediations as a mediator with a very substantial number of cases settling at, or soon after, mediation.

Disputes have ranged in value from a few thousand pounds to many millions of pounds. He has carried out mediations before, during and after trial (but before assessment of damages). He has been listed in the Bar Mediators directory and is a member of the Civil Mediation Council.

Early Neutral Evaluation: Graham has also carried out Early Neutral Evaluation (ENE) work - e.g. a dispute between a high street bank and a major telecommunications provider concerning international data transfer by satellite.



Partnership/Joint Ventures, Company Law/Shareholders, Motor Industry, Sale/Purchase of Goods and Services, Development Agreements, Personal and Corporate Guarantees, Property/Real Estate, Property Development/Investment/Management, Commercial and Residential Agency Regulations, Planning, Possession, Private Equity, Compulsory Purchase, Easements, Rights of Way, Trespass, Boundary, Ransom Strips, Harassment, Construction, Asbestos, Utility Charges, Rights of Light, Neighbour/Nuisance, Disability and Equality, Dilapidations, Profit Shares, Professional Negligence, Landlord/Tenant, Finance, Banking, Loans & Mortgages, Contract / Torts (including conversion), Party Walls, Defamation/Libel, Breach of Lease, Commercial, Cohabitation claims, Wills, Probate, Inheritance, Trusts, Royalties, Education, Employment, VAT, Unpaid fees, Golf/Sports Clubs, Special Education Needs

#### Experience Highlights

For 30 years, I have been a lawyer in private practice specialising in the real estate and construction sectors. I am a mediator accredited by the Chartered Institute of Arbitrators. From 2010 to 2013 I was Chairman of Highgate Golf Club - an ideal forum for me to apply my mediation skills!

The single most powerful experience I have had is that the principles of mediation may be applied to absolutely any dispute or conflict. As will be noted from the cases with which I have been involved, these relate to a wide variety of subject matters, not just where litigation proceedings have started but also where parties wish to manage a potential conflict (e.g. creation of joint ventures and partnerships)



#### **Experience Highlights**

Jim brings over 10 years' experience as an independent research and policy consultant and academic. He has advised policymakers in local and global disputes, peace-brokering, and on multi-agency approaches to conflict resolution. Jim has particular expertise in land, property and housing issues, as well as Rule of Law, peacebuilding and the United Nations system.

Jim received his accreditation from Regent's University, London and is a member of the following:

- Bristol Mediation Board Member and community mediation volunteer
- Mediators Beyond Borders International
- Civil Mediation Council
- Association of South West Mediators

Jim is a committed advocate for the power and potential of mediation to unlock the most complex and entrenched disputes.

Jim combines his experience in policy and practice with intuition, discernment and sensitivity to enable those in dispute to find resolution.

Jim is available nationally for all types of civil and commercial mediation.



Agency/distributorship, Arbitration, Admiralty, Contract and Tort disputes, International Commercial disputes, Insurance and Reinsurance, International Trade, Motorsport

Offshore Energy, including Renewables, Sale of Goods, Including letter of credit and banking issues

#### **Experience Highlights**

Reasons to choose Jonathan Lux as your mediator: Rated as a 'Leading Mediator' by Legal 500 (2014) and by Who's Who Legal: Mediation (2015)

Jonathan has extensive experience of 'win win' mediation settlements within many levels of commercial and industrious complexity.

Jonathan holds International Mediation Institute (IMI) cross-cultural competence accreditation and understands how cultural and behavioural issues can create barriers to settlement and needs to be addressed as part of any mediation process.

He is able to grasp the key issues quickly, combined with excellent lateral and creative thinking; he is able to help people see the issues, consequences and solutions that may not have been considered previously.

Put this together with his ability to negotiate; he can help guide cases to a 'win win' settlement.



Boundary disputes, Business to Business, Clinical Negligence/Personal Injury, Construction, building/marine, Education, Employment & Workplace, High value & complex claims, Inheritance, Insurance, Professional Negligence

#### **Experience Highlights**

Kevin is an accredited mediator (LSM) who has also undertaken training in Advance mediation skills and Workplace/Employment mediation

Kevin has worked in the legal profession since 1982 both as a barrister and a solicitor – in the latter role being a partner in a central London firm of solicitors and subsequently head of commercial litigation in setting up a regional office of a national firm of solicitors. Outside the legal profession he also has experience of working in insurance industry governance (Lloyds of London) and in family businesses. In mediation, his approach is to seek a clear vision from the participants as to their aspirations when assisting the parties to achieve a successful outcome.

Beyond his detailed knowledge of clinical negligence and personal injuries extending over in excess of 25 years Kevin also has significant experience in the following areas: Education – employment disputes/student grievance disputes/exclusions; Licensed Trade – contract/employment/tenancy disputes; Marine Trade/Yacht Racing disputes; Significant experience in all types of injury litigation



Workplace issues (typically between co-workers), employment issues (between the organisation and workers), commercial, contractual & service level disputes, civil and community disputes

#### **Experience Highlights**

Marianne's experience in dealing with organisations and individuals to offer insightful and creative solutions to everyday issues is brought to the fore with her mediation practise.

Marianne is committed to helping parties find the right solution for them. Her calm, friendly approach has meant that she has been highly successful.

Some of the reasons to choose Marianne:

- Recognised for her emotional intelligence & strategic capability in complex environments
- Leadership credentials: board director, contracts management, sourcing, negotiation, driving to increase influence of small businesses, international development, inclusion & diversity
- Deep understanding and experience of issues in the workplace and in the international marketplace/supply chains, and how to resolve these and help prevent future recurrence
- Actively continues to help people and organisations to open up more choices, experience work as meaningful and rewarding, resolve challenges and avoid being or feeling stuck
- Caring, attentive, impartial and non-judgmental
- Honours the dignity and trust of everyone she works with, empowering and assisting them to reach the right solution



Maritime / Shipping, Off-shore, Commercial Contract and Tort Disputes, Marine Insurance, Sale of Goods and International Trade, Carriage of Goods and Passengers by Air, Sea and Land, Personal Injury

#### **Experience Highlights**

Martyn has extensive and unique experience in the shipping industry from sailing a sea, operations, chartering and crew management and for the last 21 years handling insurance claims, in the UK and abroad, and negotiating high value settlements in the international market. That experience enables Martyn to offer cross-cultural competence and the ability to communicate at all levels of the industry.

Martyn is a champion of the benefits of mediation; confidentiality, informal, flexible and the ability to emphasise with people who have issues to resolve.



Boundary disputes, Employment & Workplace, Consumer issues, Business to business disputes, High value and complex claims

#### **Experience Highlights**

An accredited mediator since 2008, Mary has had varied and unusual careers which have given her experience which can be particularly valuable in mediations. She has been a fashion model, a dancer and as a trade union activist while a teacher and lecturer in Law she had extensive experience of dispute resolution in the workplace.

At the Bar her practice has encompassed general Chancery work, education, employment. She lectures and trains expert witnesses in report writing and courtroom presentation. Mary has been active as a trained co-counsellor for over twenty years.

The combination of her experience of life, of dealing with disputes arising from all sorts of situations and her conspicuously friendly approach make her a particularly ideal choice for mediations in areas such as, education, workplaces, neighbour disputes, acrimonious domestic quarrels and commercial disputes.

Mature Mediator, outstanding listener, who hears what each wants, and is robust in bringing the parties to where they decide they best want to be in their dispute. An Academic and Trade Union activist prior to practice as Barrister in general Chancery and Administrative areas, I am no stranger to managing highly charged emotional disputes.

# Michael Butterworth Panels Image: Civit Commercial Construction Image: Construction Construction Construction Image: Construction Construction Construction Image: Construction Construc

#### **Experience Highlights**

I started as a voluntary mediator in the County Court in 2002. I was accredited in 2004 by CIArb as a civil and commercial mediator and have worked since through direct engagement or through a number of CMC providers. I undertake financial disputes and more varied/complicated cases including professional, local authority, faith and cases referred to mediation by the courts. I am CMC registered and in 2017 I joined the Approved Faculty List of CIArb as a tutor and assessor in mediation.

#### Training certificates & qualifications

Master in Law - Cardiff University - 1992 Accredited Mediator - Chartered Institute Arbitrators - 2004 Mediation Member Chartered Institute Arbitrators since 2004 CMC registered mediator



Boundary disputes, employment & workplace, consumer issues, business to business disputes, high value and complex claims

#### **Experience Highlights**

Paul has worked in the legal profession since 1977. He has wide practical experience of all areas. He has worked both in-house and in private practice in London and the South East.

Paul also has vast experience of all commercial disputes in all areas as diverse as aviation and entertainment.

He is approachable and facilitates the negotiation between the parties in a relaxed way, even in the most challenging situations.

He has over 38 years' experience of dealing with people their disputes and the challenges they face.

He is recognised by his peers as having a calm approach in the most confrontational situations and the ability to quickly "tune in" to each party's views allowing a positive progression and recognition of issues.

Above all, he is an ardent supporter of the mediation process and always goes the extra mile to reach the point where he can facilitate the resolution the parties need.



Boundary disputes, Employment & Workplace, Consumer issues, Business to business disputes, High value and complex claims

#### **Experience Highlights**

Peter is an independent commercial and civil mediator. He is an excellent communicator and negotiator, having originally trained as a barrister and then qualified as a solicitor advocate. He has over 15 years' experience as a solicitor practising in commercial and insurance litigation, with particular expertise in the field of professional indemnity/negligence law.

Peter is a member of the Insurance Working Party of the CCBE and is involved in developing EU policy on Insurance law. He has been involved as a member of the Civil Justice Council Costs Committee. Peter is on the editorial board of the Jackson ADR Handbook. He is also a Board Member and Director/Trustee of the Civil Mediation Council Limited. He is also a member of the Civil Justice Council Costs Committee.

Peter has taken part in numerous mediations and has undertaken mediator training and ODR training. As a Deputy District Judge, he also knows from his own experience about what happens when parties cannot reach agreement and the Court has to adjudicate. Peter has conducted telephone and time limited mediations. He has been involved in the Business Dispute Resolution Commitment initiative, similar to the ADR pledge.



Commercial, Employment & Workplace, Civil Litigation, Money & Tax, Property & Home, Wills & Estate Planning

#### **Experience Highlights**

Robert is a highly experienced pragmatic solutions focused lawyer with a long career advising clients how to avoid, mitigate and resolve complex commercial disputes. Robert started his legal career in the City with Macfarlanes and subsequently Clyde & Co where he managed extensive multi-jurisdictional litigation and arbitration dealing mostly with international trade.

At IBM Robert advised the business on corporate matters, numerous very substantial outsourcing and industry alliance transactions and managed dispute resolution throughout Europe, the US, Asia and the UK. He worked at the European HQ in Paris supporting the IBM consulting business prior to and subsequent to its acquisition of PWCC, and was responsible for support of complex systems integration and services based transactions in various jurisdictions including Australia, Germany, Turkey, Japan and Australia. Robert was globally responsible within IBM for all legal matters relating to Vodafone. In addition, he assisted in the management of all troubled contracts with customers within the consulting business throughout Europe.

His experience of both complex multi-jurisdictional litigation and of finding creative solutions to complex operational problems in the IT industry has led him to a strong commitment to the value of ADR and he is a well-regarded mediator who works closely with an extended team of experienced technology mediators who understand the unique challenges of this sector.



Commercial and Residential Property, Landlord and Tenant, Dilapidations, Service Charges

Lease renewals, Boundaries and Neighbours, Rights of Way, Noise Nuisance, Title, Corporate

Banking security and Finance, Pensions, Insolvency/ Debt Management, Construction, Retail and Restaurant, Healthcare, Business, Contract, Employment, Workplace, Shareholders, Partnership (inc division of assets on relationship breakdown), Professional Indemnity, Insurance, Franchising, (including international master franchises), Sale and delivery of goods and services / consumer disputes, Disputes with a religious context, Wills, Trust & Probate

#### **Experience Highlights**

Roger has an enviable list of accreditations and is an active pioneer in helping mediation being recognised as the best method for settling most disputes.

Roger is passionate that mediation provides a fresh approach, with a 75% success rate He was featured in a Times Mediation Article in December 2015. He is a member of the following:

The Civil Mediation Council Communications and Government Relations Committees, The Academy of Experts (Council Member and Accredited Mediator) CIArb (Member and on their Panel of Senior Commercial and Civil Mediators), The Standing Conference of Mediation Advocates (Advisory Board), AMATI, Talk Mediation, The Commercial Mediation Group, The Property Litigation Association, The Law Society, Member of the Business Dispute Resolution Committee (lead by the ICAEW) engaging business and industry in mediation via the renewed ADR Commitment, The RICS working party on Mediation & co-author of the RICS Mediation Guide (1st Edition) published in January 2015, Member of the Working Party for Mediation Awareness Week 2016. Member of Consensum Mediation, BIMA Founding member / Trustee (Belief in Mediation and Arbitration) a multi faith mediation group.



Charities, Construction & Engineering, Employment & Workplace, Media & Entertainment, NHS & Healthcare, Partnerships & Shareholder, Personal Injury, Professional Negligence, Property, Sale of Goods and Services, Shipping, Sports, Trusts, Wills and Probate High value and complex claims

#### **Experience Highlights**

Ronald Bradbeer is a senior mediator and facilitator with 24 years' experience of helping clients to settle their disputes through mediation. A solicitor and consultant with Eversheds LLP with over 30 years litigation experience, Ronald's expertise spans the full remit of commercial sectors ranging from nil value pro bono matters to multi million pound multi party disputes. As adviser to numerous shipping companies in the UK, Ronald was appointed to be the Legal Adviser for the Government's Department for Shipbuilding Repairing and for 15 years, worked 3 days each week in London and 3 days each week in his Eversheds LLP Newcastle office where he became senior partner.

He has been a CEDR Training Faculty member since 1998. Ronald was accredited by CEDR in 1993, did his first five mediations in Scotland within 3 months of accreditation and by now has done over 1,300 mediations in most parts of the world, with a settlement rate of over 96%. Apart from mediating, Ronald has worked around the globe as a trainer of mediators from China to Mongolia, Bangladesh, Pakistan, Hong Kong, Malaysia (working for their Attorney General, with most of the better delegates now sitting as senior judges), Sri Lanka, Nigeria, Kenya, Chile, Canada, almost all EU member states, as well as doing online international mediations between London and New York, and London and Shanghai (when financial savings for all parties were amazing!). His overseas activities have covered more than 30 countries apart from the EU.

# Stephen Redman





#### **Specialisms**

Commercial, Employment & Workplace, Civil Litigation

#### **Experience Highlights**

Accredited Mediator and (non-practising) Barrister with substantial commercial experience as in-house counsel. Extensive business experience in the commercial sector working closely alongside key decision makers at senior management and board level.

Stephen has acquired substantial experience in the life, pensions and insurance sectors and the management of claims and disputes. He has also worked extensively in the life sciences sector for both large and small to medium sized pharmaceutical companies, gaining invaluable experience of commercial contracts and intellectual property.

Stephen has a thorough understanding of employment law, having worked closely and extensively alongside HR professionals as in-house counsel, providing legal advice and support in relation to all manner of employment and workplace issues. As a volunteer adviser for Citizen's Advice, he provides advice, guidance and support to individual clients on a wide variety of issues including trading disputes, debt, employment, housing and benefits. Stephen's experience equips him to grasp the key issues and aspects that impact people's perspectives and decision making, and therefore enables him to assist participants to reach a sensible amicable settlement of commercial, employment and workplace disputes

I have substantial experience as in-house lawyer, managing commercial matters including M&A transactions and commercial disputes. I now work part time on a self employed basis providing legal services to corporate clients. I also volunteer as an adviser for Citizens Advice. My objective is to mix voluntary advice work (with CA and other organisations) with professional as well as pro bono mediation work in the fields of employment/workplace and commercial disputes.



General civil and commercial, employment and workplace, consumer issues, high value and complex claims, boundary disputes, commercial leases, business to business disputes, landlord and tenant, disputes with builders, campsite operators and caravan owners dispute, education

#### **Experience Highlights**

Vince is an accredited mediator with more than 5 years' experience. Vince's professional and calm approach, coupled with his ability to quickly understand the issues and assist parties with facilitating effective solutions, means he has a great track record and a high success rate.

Vince is a Mediation Advocate, accredited by the Standing Conference of Mediation Advocates. He has founded a successful mediation organisation based in London and has served as a committee member of the National Mediation Providers Association.

Vince is committed to the development of mediation and of mediators, and regularly speaks at events, and has judged competitions at an international level.

In addition to mediation, Vince draws on his legal experience in a diverse range of civil and commercial subjects including regulatory compliance, family law and education.



Contract, Commercial, Shareholder Disputes, Debt Collection, Professional Negligence, Building Disputes, Construction, Costs, Landlord & Tenant (Private & Commercial), Workplace and Employment Disputes, Probate/Inheritance/Trust Disputes, Court of Protection

#### **Experience Highlights**

James has conducted over 100 mediations, roughly two-thirds in the chancery and commercial fields, with the remainder covering a wide range of other subjects. Several cases have an international element or involve cultural or religious issues. He was a director of Mediation UK for three years, and for five years did pro bono community mediation for the Camden Mediation Service. He also completed a PhD on mediation in 2002. He has run a group mediation involving over 50 participants and lasting four days, but most cases are settled in one day or less. He is widely praised for the way he helps the parties find a solution to their disputes, his professionalism, and his success.

# **Family Specialists**

Our family experts are qualified to help with every aspect of separation and family conflict.

All issues mediation Child Arrangements Direct Child Consultations Divorce and Separation Financial Arrangements Intergenerational issues and family breakdown MIAMs (Mediation Information and Assessment Meetings)



Family, divorce, separation & children, direct child consultation, all issues mediation sessions

#### **Experience Highlights**

Head of Mediation at Family Law in Partnership (and one of its' co-founders) since 1995. A UKCP accredited Family and systemic psychotherapist. Background in Social Work (adult mental health) and as a Guardian ad Litem within the Family Courts. Currently the Mediator member of the Family Justice Council and the Pension Advisory Group. Previously co-chaired the Child Inclusive working group for the Family Mediation Council having been a member of the MOJ's Voice of the Child working group.



Family, divorce, separation & children, domestic violence & non-accidental injury, international cases, children law

#### **Experience Highlights**

Helen runs her own local practice, having spent many years as a Partner in a leading law firm. She has an excellent reputation in private and public children matters (including those with an international element).

Helen is a Resolution trained Collaborative Lawyer and Mediator having also trained to mediate with children.

Memberships

Accredited Member of Resolution in the areas of Children, Domestic Violence and International Children Law

Law Society Family Law Panel and Children Panel (Child and Adult Representative)

Member of the Sussex Family Justice Board

Committee member of the Chichester & District Law Society

Chichester and Southdown Collaborative Pod.

International Bar Association (IBA).



Family, divorce, separation & children, direct child consultation, all issues mediation sessions

#### Experience Highlights

Kristy is an accredited mediator and assists many couples with the issues surrounding their separation such as finances and/or the arrangements for the children. Kristy can offer the Mediation Information Assessment Meeting (MIAMS).

Kristy commits herself to resolving matters in a non-confrontational way and reaching child focused outcomes. With her practical, approachable manner and good negotiation skills clients can feel confident that Kristy will help them reach a fair conclusion through the non-court processes.



Family, divorce, separation & children, direct child consultation, all issues mediation sessions

#### Experience Highlights

Lisa has a varied and comprehensive family practice and advises clients on all aspects of divorce and separation whether that relates to financial or child related matters.

Client focused and committed to helping her clients achieve fair solutions at a difficult time Lisa's aim is to guide her clients through the available processes all the time offering practical, sensible and constructive advice empowering them to make wise choices. She trained as a collaborative lawyer in 2005 believing dispute resolution to be a positive option. Lisa is an accredited family specialist with resolution which sets a respected standard in the profession.

Lisa is also an accredited mediator and can meet with you and your partner together and will identify those issues you cannot agree on and help you to try and reach an agreement that you both feel comfortable with.



Family, divorce, separation & children, direct child consultation, all issues mediation sessions

#### **Experience Highlights**

Following a successful career in corporate mediation and conflict resolution, and a personal separation, she decided to move into family mediation. She realised the enormous benefits of mediation to families in conflict and realised she could bring her wealth of knowledge, compassion and experience into the mix to help others. When combined with her work as a Mediator, Child Consultant and Family Coach, it is a very powerful combination to help and support individuals and families going through the process of divorce and separation. Helping them not only to keep their head above water but to flourish and thrive.



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#### **Experience Highlights**

Experienced restorative practitioner, able to deliver a range of restorative practice including community, neighborhood, family, workplace and cox in offender mediation (RJ). Responsible for RJ delivery across Devon for the past 2 years



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#### **Experience Highlights**

As a Resolution Accredited Specialist, Collaborative Lawyer and Accredited Family Mediator for all types of Mediation, Nigel has many years' experience in practice. He is an Accredited Member of the Law Society Specialist Panels for Advanced Family, Family Mediation and Personal Injury and also deals with Clinical Negligence, Wills and Probate work. Nigel prides himself in providing the highest quality advice, care and support to Clients facing the pain and trauma of family breakdown in a sensitive, thoughtful way that meets the needs of the individual and their family. Nigel has considerable experience of dealing with a wide range of family disputes. Nigel is a Resolution Trainer and also provides supervision, training and support to other Solicitors and Practitioners and is a Law Society Panel Assessor for the Advanced Family Law and Family Mediation Panels. He is accredited by the Legal Aid Agency for 'All Issues' Family Mediation and is able to offer Mediation Information And Assessment Meetings (MIAMS) and public funding (legal aid) to those that qualify



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#### Experience Highlights

Regarded as one of the top divorce lawyers in the UK by the UK's leading legal directories, Rachael advises on all aspects of family law issues and has over 20 years' experience of dealing with both financial cases and work relating to children. She has a particular expertise for complex high-net-worth situations which will often involve international assets, companies, trusts, tax, pensions and other jurisdictions. Rachael also works with couples interested in preserving wealth with the preparation of pre and post nuptial agreements.

Her clients are not only throughout the Thames Valley and South-West but also London due to her ability to offer the same level of specialist advice without charging London prices. Our London office is conveniently located at 1 Vine Street in Mayfair. Rachael provides a discreet and professional service for high profile clients who want to avoid media attention and keep their personal affairs private.

Rachael is ranked as a leader in the field of family law by the Chambers & Partners, A Client's Guide to the UK Legal Profession 2017 edition and is nationally accredited by Resolution as a specialist family lawyer and accredited family mediator. Rachael is a member of Resolution's national training team training lawyers in the UK to be collaborative practitioners and is a member of the International Academy of Collaborative Professionals (IACP). As an active member in both local and national collaborative and mediation committees Rachael works with the national sub-committee of Resolution to promote and market dispute resolution options across the UK and Europe.



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#### Experience Highlights

I am accredited with the Family Mediation Council (FMC) and a member of the Family Mediators Association (FMA). I am a Systemic and Family Psychotherapist registered with the United Kingdom Council for Psychotherapy (UKCP) and a member of the Association for Family and Systemic Psychotherapy and Practice (AFT).

I have a background in mental health and working with children. I have specialized in working with children, adolescents and adults who experience a wide range of psychiatric / psychological difficulties. I work individually with adults, with couples and with children, young people and their families. Therefore, I have the right mix of skills and attributes to help parties achieve the best outcome from mediation.

# **Our Service**

#### **Concierge Service**

Our concierge service has been developed with the professional in mind. We understand that you are busy managing your clients' needs and time is valuable. Don't spend wasted time making all the arrangements, liaising between the parties and their advisors, let us do this for you.

Put simply, inform us of your needs and let us take care of the rest.

The service is at no additional cost to you or your client.

#### **Our Expertise**

We have mediation and dispute resolution experts around the country who have many years' experience in dealing with disputes such as those faced by your clients.

We provide an international cross-border service and cover every possible type of dispute, so you know that you're in safe hands.

Our support team will cater to your particular needs, whether that's booking a venue, arranging multiple sessions, dealing with the finances or anything else. Client care comes as standard, and we pride ourselves in providing an efficient and client-focused service.

# THE MEDIATOR NETWORK



#### **The Mediator Network**

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